



J.SHIPLEY
HEATING ENGINEERS
Proudly serving the North East since 1946



J.SHIPLEY & Co. Heating Ltd.
Proudly serving the North East since 1946
Tel: **0191 4552138** www.shipley-heating.co.uk

We have 3 great boiler service plans available to make you an even better customer. Let us know what you need.

Brook Silver £17.00 per month Gold £21.00 per month

WORCESTER Accredited Installer

BOSCH

**Your local home
heating experts**

WORCESTER
Accredited Installer

BOSCH



www.shipley-heating.co.uk



0191 455 2138



office@shipley-heating.co.uk

WHY CHOOSE SHIPLEYS

At Shipley Heating Engineers, we take pride in providing a first-class service throughout South Shields, Tyne & Wear and across the North East.

We're a family business with over 70 years of experience offering exceptional heating and renewable services.



**FIXED PRICE
GUARANTEE**



**OUTSTANDING
CUSTOMER SERVICE**



**5 STAR
CUSTOMER REVIEWS**



**PAYMENT OPTIONS
AVAILABLE ***



A Satisfied Customer

Shipleys have done a couple of jobs for us. We have found them pleasant and polite and efficient and they inspire confidence.

We now have a service plan with them for our CH system which is perhaps recommendation enough.



Customer in Tyne and Wear

Most Excellent Installers

Installed my new boiler 2 years ago, excellent job and continued service. Just fitted new boiler at my aged mother's house, which involved resiteing from utility room to garage. Marvellous job, ingenious and neat. They cannot be faulted on quality and price.



Customer in Tyne and Wear

Excellent Service

Delighted with level of service from Shipley. Attention to detail very good. Job involved fitting new radiator and new timing clock/room thermostat. From first estimate through to actually doing the work Shipley were efficient and professional. Would use them again without hesitation.



Customer in Tyne and Wear



Scan the QR code to read more of our previous reviews.



CUSTOMER FOCUSED

Across J.Shipley Heating Engineers, we collectively embrace a customer-centric approach to providing our services and products.

We are dedicated to fostering a customer-centric culture that sets our plumbing and heating services apart. Satisfied customers are the cornerstone of successful businesses.

Our reviews on platforms like Which and Google are examples of this, and we encourage you to explore them. We prioritise exceptional service, reliability, and dependability, striving to exceed expectations in every interaction.

Our team is adept at providing benchmark heating solutions, prioritising comfort and safety. Your satisfaction is our primary focus, and we take great pride in ensuring your experience with us is smooth and stress-free.



OUR APPROACH

We believe in an open and transparent approach with all our customers, as we know that this is key to developing trust and confidence.



- **Bespoke Consultations:** Our commitment to outstanding customer service begins with bespoke consultations. We take the time to understand your and your family's needs, providing tailored solutions that align with your budget and preferences. This ensures you receive the most appropriate and cost-effective services for your requirements.
- **Proactive Communication:** Our customer-centric approach involves proactive communication throughout the service process. From confirming appointments to providing progress updates, we inform you at every stage. You'll always be aware of the status of your project, reinforcing our dedication to transparency and dependability.
- **Satisfaction Assurance:** We go the extra mile to assure your satisfaction. If, for any reason, you're not entirely satisfied with our services, we will work diligently to put things right. Your peace of mind is our top priority, and our commitment to delivering exceptional customer service extends well beyond completing the job.

OUR SERVICE PLANS

BRONZE

£9.50 per month

- ✓ 24 Hours a Day
- ✓ 365 Days a Year
- ✓ Manned Customer Help Line
- ✓ Annual Service
- ✓ Priority Call Out
- ✓ Preferential Rates for Parts

SILVER

£18.00 per month

- ✓ Same as Bronze PLUS
- ✓ Unlimited Call Outs
- ✓ Free Parts and Labour on Boiler, Flue & Controls

GOLD

£22.00 per month

- ✓ Same as Silver PLUS
- ✓ Entire Central Heating System is Covered including:
- ✓ Boiler
- ✓ Radiators
- ✓ Pipe Work
- ✓ Hot Water System

BOILER INSTALLATIONS

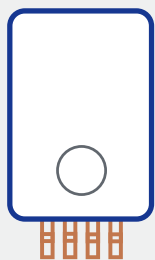
We believe in offering an exceptional customer experience during your new boiler installation, so we have detailed below what you can expect:

- ✓ We're looking forward to arriving at your home between 8:30am - 9:30am
- ✓ We will take every precaution to cover all carpets and surfaces throughout your home while we work
- ✓ We will need access to the boiler, gas meter, cylinder and stop-cock. Please keep any furniture and belongings away from the working areas safe.
- ✓ The water mains will be turned off during your installation; this will limit the use of the WC to just one flush, and it's worth putting some water in the fridge in case you need it.
- ✓ Once the installation is complete, we will discuss how to use your new boiler and controls and ensure you are satisfied.
- ✓ We will clean up behind ourselves and remove any debris and elements of your existing system, leaving your home just paper rubbish.
- ✓ Your new boiler will be registered with Gas Safe / Oftec and the manufacturer, and soon after, you will receive the compliance and guarantee certificates.

BOILER TYPES

Our team of heating experts will help you choose the right boiler and accessories for your home and budget.

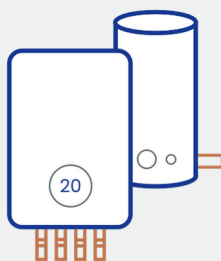
We supply and install a boilers from the UK's leading boiler manufacturer Worcester Bosch.



COMBI BOILERS

Provide heating and hot water from a single unit.

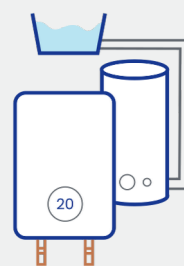
- ✓ Hot water on demand
- ✓ Compact designs
- ✓ Energy efficient



SYSTEM BOILERS

System boilers require a separate hot water tank.

- ✓ Sealed system
- ✓ No loft tank required
- ✓ For larger homes
- ✓ Energy efficient



REGULAR BOILERS

Suitable for larger homes with multiple bathrooms.

- ✓ Easy to maintain
- ✓ Large storage capacity
- ✓ Requires tank in loft
- ✓ Energy efficient



UPTO A 12-YEAR GUARANTEE*

We're a Worcester Bosh accredited installer.

This means our engineers have completed extensive training to offer you the very best service and advice when it comes to Worcester Bosch products.

*Guarantee subject to boiler and filter model

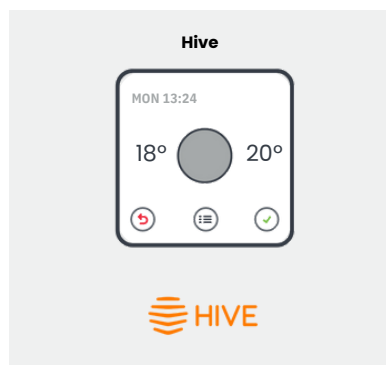
HEATING CONTROLS

Control your heating with your smart device. We offer a choice of smart controls from leading manufacturers to pair with your new boiler.

Our expert engineers fit an EPH CP4 thermostat as standard with every boiler installation, ensuring reliable and efficient heating control. If you prefer smart home convenience, we also offer upgrades to Nest or Hive for seamless temperature management from your phone.



EPH controls provide a reliable, user-friendly solution for managing home heating efficiently. With advanced scheduling and easy operation, they help maintain comfort while reducing energy costs.



Hive heating controls provide homeowners with a smart thermostat solution to efficiently regulate and automate their home's temperature.



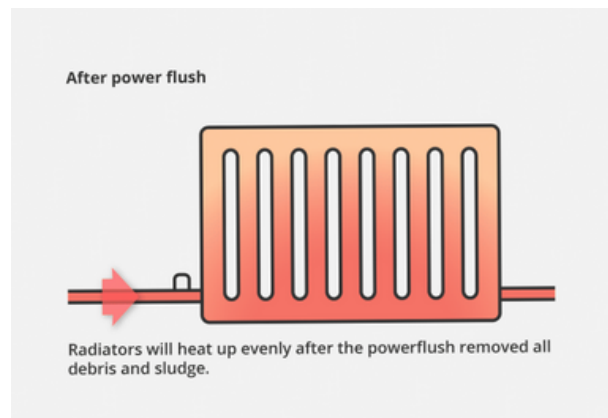
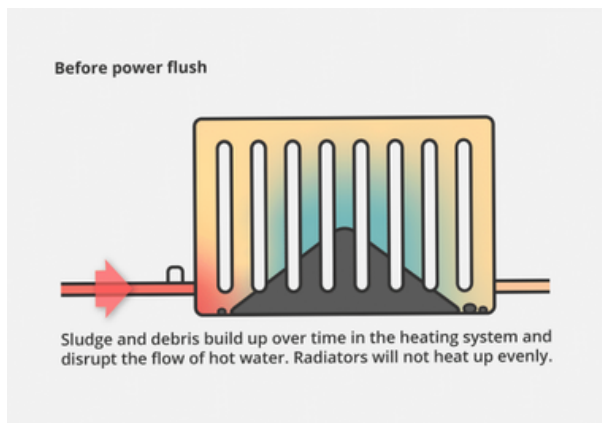
FULL CONTROL

Smart controls allow you to manage your heating from your smart devices.

By adapting to your schedule and learning your routine, you can save money on your energy bills by never heating an empty home, ensuring your heating only runs when needed for maximum efficiency. Plus, this smart approach keeps your home comfortable exactly when you need it, without wasting energy.

CHEMICAL FLUSHING

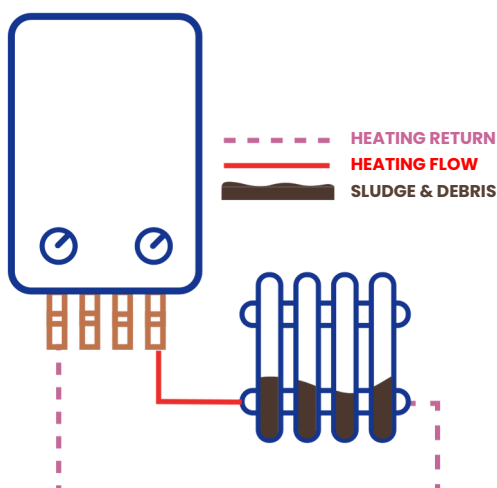
Our chemical flushing service removes sludge, rust, and debris from your heating system, improving efficiency and extending your boiler's lifespan. Using powerful cleaning agents and specialist equipment, we flush out contaminants to restore optimal performance and reduce energy costs.



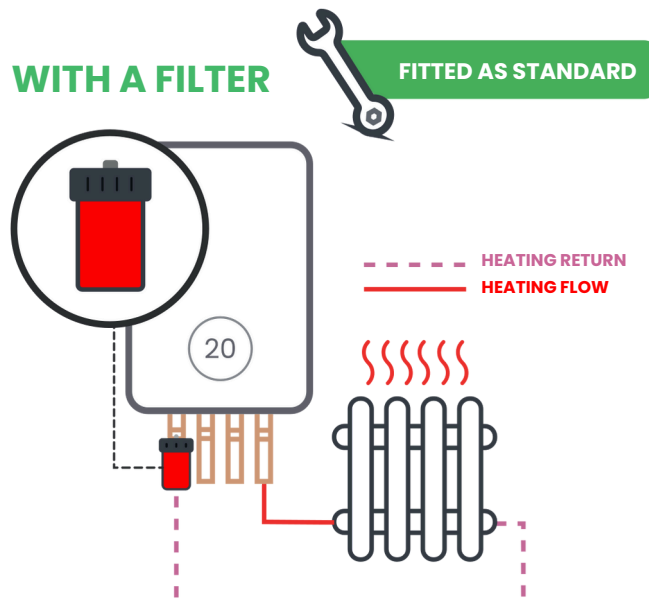
MAGNETIC BOILER FILTER

We always install a magnetic filter with every boiler to protect your system, extend its lifespan, and keep your warranty valid. This essential filter prevents debris and sludge buildup, reducing the risk of breakdowns. By capturing corroded metals, it ensures your heating system runs efficiently and reliably.

WITHOUT A FILTER



WITH A FILTER



INSTALLATION PROCESS

We understand that upgrading your heating can be daunting, so our dedicated and friendly team will make your new boiler installation process as hassle-free as possible. No deposit is required, but if you prefer to pay one, we're happy to arrange it upon request.



WAYS TO PAY

We understand that upgrading your heating can be daunting, so our dedicated and friendly team will make your new boiler installation process as hassle-free as possible.



PAYMENT OPTIONS*



BANK TRANSFER



DEBIT CARD



CASH

*Payment options are available on new Worcester Bosch boilers.

FINANCE OPTIONS

Finance options are available to cover the cost of your new Worcester Bosch installation.

As your Worcester Bosch Accredited Installer, we can offer you payment options to help with the cost of your boiler and installation. We work with a UK leading lender, who are experts in providing finance and flexible payments to millions of homeowners across the UK.

Representative Example | 13.9% APR interest bearing credit

120 MONTHS	Cash price	£1,600
	Deposit	£500
	Total amount of credit	£1,100
	Term	120 months
	120 Monthly payments	£14.78
	APR	13.9%
	Fixed rate of Interest	13.9%
	Total amount payable	£2,273.60
	Total charge for credit	£673.60

Please note: Interest rates correct as of October 2024

Novuna[®]

J.Shipley Heating Engineers and heating (FRN 711815) is authorised and regulated by the Financial Conduct Authority. J.Shipley Heating Engineers acts as a credit broker and not a lender and do not receive a fee for the introduction. Credit is provided by Novuna Personal Finance, a trading style of Mitsubishi HC Capital UK Plc authorised and regulated by Financial Conduct Authority. Finance options are offered subject to status and credit check which must be completed before commencement of works. A 14 day cooling off period applies to all applications. If cancelled within 14 days, alternative payment of full outstanding balance must be made. J.Shipley Heating Engineers, Company number 05382102, registered in England and Wales. Registered office address 59 Dean Road, South Shields, Tyne and Wear, NE33 4AS

AIR CONDITIONING



J. Shipley Heating Engineers provides expert air conditioning services for residential and commercial customers, offering tailored solutions to ensure efficient cooling and climate control all year round.

The Dual Function of Cooling & Heating Your Space

Air conditioning systems regulate indoor temperatures by cooling and heating, offering year-round comfort. In cooling mode, they extract warm air, cool it, and circulate it indoors.

They reverse the heating process, drawing heat from outside air and releasing it inside. This dual functionality makes air conditioning an energy-efficient solution for maintaining a comfortable climate in any season.

THE BENEFITS OF AIR CON

There are several benefits to having a new air conditioning system installed; whether your air conditioning unit is placed in a commercial or domestic setting, here are just some reasons why you should have a unit installed:



Numerous health benefits and cleaner air

Air conditioning ventilates and circulates throughout your home, drawing fresh air from the outdoors and filtering the air indoors.



Warm up or cool down

Air conditioning and heating can maintain a pleasant environment, whether summer or winter, without you having to do anything.



Ease of use

The controls for your unit are designed to be simply to operate and making adjustments to temperature is just one click away.



Control your allergies

With built-in air filters, our air conditioning units remove almost all the dust, smoke, pollen and other allergens so that you can breathe easier.



A++

A+++ → D



A+

A+++ → D

"Energy efficiency rating of A++ for cooling and A+ for heating."



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Contact Us



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