



J.SHIPLEY

HEATING & ENGINEERS

Proudly serving the north east since 1946



Your local home heating experts

 **WORCESTER**
Accredited Installer

 **BOSCH**



www.shipley-heating.co.uk



0191 455 2138



office@shipley-heating.co.uk

WHY CHOOSE J. SHIPLEY

At J.Shipley Heating Engineers, we take pride in providing a first-class service throughout South Shields, Tyne & Wear and across the North East.

We're a family business with over 70 years of experience offering exceptional heating and renewable services.



**FIXED PRICE
GUARANTEE**



**OUTSTANDING
CUSTOMER SERVICE**



**5 STAR
CUSTOMER REVIEWS**



**PAYMENT OPTIONS
AVAILABLE ***



A Satisfied Customer

Shipleys have done a couple of jobs for us. We have found them pleasant and polite and efficient and they inspire confidence.

We now have a service plan with them for our CH system which is perhaps recommendation enough.



Customer in Tyne and Wear

Most Excellent Installers

Installed my new boiler 2 years ago, excellent job and continued service. Just fitted new boiler at my aged mother's house, which involved resiteing from utility room to garage. Marvellous job, ingenious and neat. They cannot be faulted on quality and price.



Customer in Tyne and Wear

Excellent Service

Delighted with level of service from Shipley. Attention to detail very good. Job involved fitting new radiator and new timing clock/room thermostat. From first estimate through to actually doing the work Shipley were efficient and professional. Would use them again without hesitation.



Customer in Tyne and Wear



Scan the QR code to read more of our previous reviews.



CUSTOMER FOCUSED

Across J.Shipley Heating Engineers, we collectively embrace a customer-centric approach to providing our services and products.

We are dedicated to fostering a customer-centric culture that sets our heating services apart. Satisfied customers are the cornerstone of successful businesses.

Our reviews on platforms like Which and Google are examples of this, and we encourage you to explore them. We prioritise exceptional service, reliability, and dependability, striving to exceed expectations in every interaction.

Our team is adept at providing benchmark heating solutions, prioritising comfort and safety. Your satisfaction is our primary focus, and we take great pride in ensuring your experience with us is smooth and stress-free.



OUR APPROACH

We believe in an open and transparent approach with all our customers, as we know that this is key to developing trust and confidence.

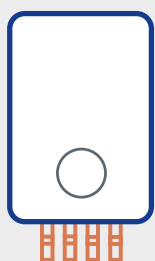


- **Bespoke Consultations:** Our commitment to outstanding customer service begins with bespoke consultations. We take the time to understand your and your family's needs, providing tailored solutions that align with your budget and preferences. This ensures you receive the most appropriate and cost-effective services for your requirements.
- **Proactive Communication:** Our customer-centric approach involves proactive communication throughout the service process. From confirming appointments to providing progress updates, we inform you at every stage. You'll always be aware of the status of your project, reinforcing our dedication to transparency and dependability.
- **Satisfaction Assurance:** We go the extra mile to assure your satisfaction. If, for any reason, you're not entirely satisfied with our services, we will work diligently to put things right. Your peace of mind is our top priority, and our commitment to delivering exceptional customer service extends well beyond completing the job.

BOILER TYPES

Our team of heating experts will help you choose the right boiler and accessories for your home and budget.

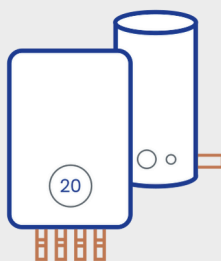
We supply and install a boilers from the UK's leading boiler manufacturer Worcester Bosch.



COMBI BOILERS

Provide heating and hot water from a single unit.

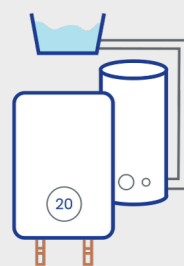
- ✓ Hot water on demand
- ✓ Compact designs
- ✓ Energy efficient



SYSTEM BOILERS

System boilers require a separate hot water tank.

- ✓ Sealed system
- ✓ No loft tank required
- ✓ For larger homes
- ✓ Energy efficient



REGULAR BOILERS

Suitable for larger homes with multiple bathrooms.

- ✓ Easy to maintain
- ✓ Large storage capacity
- ✓ Requires tank in loft
- ✓ Energy efficient



**12
YEAR
Guarantee**

UPTO A 12-YEAR GUARANTEE*

We're a Worcester Bosh accredited installer.

This means our engineers have completed extensive training to offer you the very best service and advice when it comes to Worcester Bosch products.

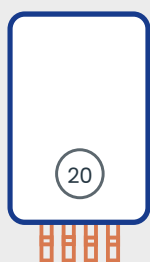
*Guarantee subject to boiler and filter model

BOILER INSTALLATIONS

We believe in offering an exceptional customer experience during your new boiler installation, so we have detailed below what you can expect:

- ☑ We're looking forward to arriving at your home at 8 a.m.
- ☑ We will take every precaution to cover all carpets and surfaces throughout your home while we work
- ☑ We will need access to the boiler, gas meter, cylinder and stop-cock. Please keep any furniture and belongings away from the working areas safe.
- ☑ The water mains will be turned off during your installation; this will limit the use of the WC to just one flush, and it's worth putting some water in the fridge in case you need it.
- ☑ Once the installation is complete, we will discuss how to use your new boiler and controls and ensure you are satisfied.
- ☑ We will clean up behind ourselves and remove any debris and elements of your existing system, leaving your home just as tidy as we found it.
- ☑ Your new boiler will be registered with Gas Safe / Oftec and the manufacturer, and soon after, you will receive the compliance and guarantee certificates.

1



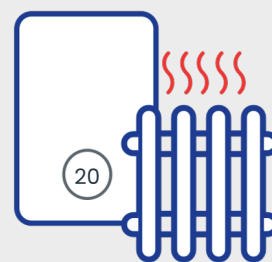
CHOOSE YOUR BOILER

2



CHOOSE YOUR CONTROL

3



CHOOSE FLUSHING OPTION

AFTER CARE

A week after your new boiler has been installed, we will send you an email to check in and ensure you're still as over the moon with your installation as we are. We will then send you a reminder for your first year's service, where we look forward to seeing you again.

HEATING CONTROLS

Control your heating with your smart device. We offer a choice of smart controls from leading manufacturers to pair with your new boiler.

Our fully trained engineers can install various smart heating and traditional heating controls. We also offer mechanical timers for those wanting a simpler way to control their heating.

Worcester Easy



Internet enabled, control your heating from the app. Will receive the same length guarantee as your boiler

Google Nest



Google Nest heating controls enable smart thermostat management for energy efficiency and convenience.

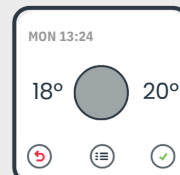
Worcester Comfort 2



Comfort wireless programmer

Programmable room thermostat, Will receive the same length of guarantee as your boiler

Hive



Hive heating controls provide homeowners with a smart thermostat solution to efficiently regulate and automate their home's temperature.



FULL CONTROL

Smart controls allow you to manage your heating from your smart devices.

By adapting to your schedule and learning your routine, you can save money on your energy bills by never heating an empty home.

FLUSHING OPTIONS

We offer 3 different types of flushing to keep your system clean and running smoothly.



MINIMUM REQUIREMENT



CHEMICAL FLUSH

Gently removes debris and residue by circulating chemicals around your central heating system.



RECOMMENDED



MAGNA CLEANSE

Cleans your entire system of unwanted materials with the help of a magnetic filter.



RECOMMENDED



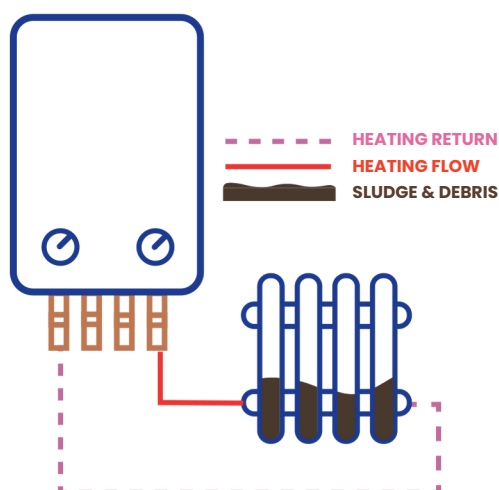
POWERFLUSH

Thoroughly cleans your entire system of unwanted materials to protect your boiler and pipes.

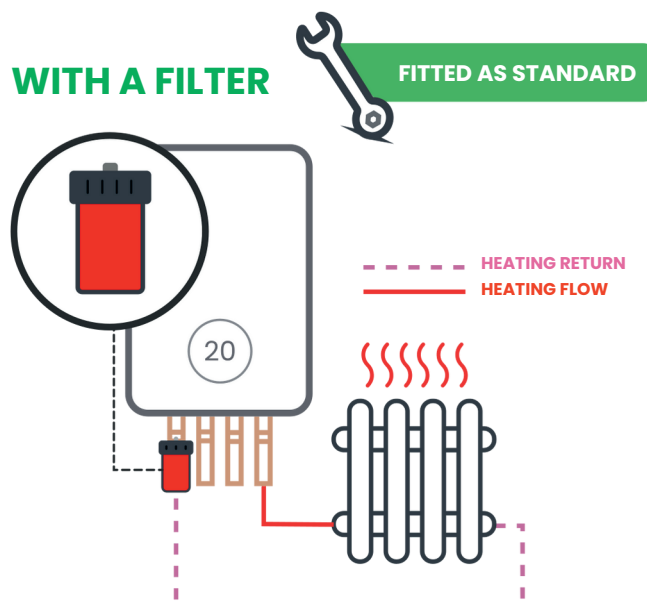
MAGNETIC BOILER FILTER

Protect your system, increase the life span of your boiler and keep your warranty valid with a magnetic filter. Without a filter, debris and sludge build-up, putting your boiler at risk of a breakdown. Magnetic boiler filters attract corroded metals so your system can run efficiently.

WITHOUT A FILTER



WITH A FILTER



INSTALLATION PROCESS

We understand that upgrading your heating can be daunting, so our dedicated and friendly team will make your new boiler installation process as hassle-free as possible.

1



QUOTE

Following your survey we will send a quote for a boiler suitable for your property.

2



BOOK A DATE

Schedule a boiler installation date which is convenient for you.

3



DEPOSIT

Your deposit invoice for your new boiler will be issued.

4



INSTALLATION

Our engineers will arrive to fit your new boiler on your chosen date.

5



PAYMENT

Final payment is on completion of installation by card, bank transfer or payment option*.

WAYS TO PAY

We understand that upgrading your heating can be daunting, so our dedicated and friendly team will make your new boiler installation process as hassle-free as possible.



PAYMENT OPTIONS*



BANK TRANSFER



DEBIT CARD



CASH

*Payment options are available on new Worcester Bosch boilers.

FINANCE OPTIONS

Finance options are available to cover the cost of your new Worcester Bosch installation.

As your Worcester Bosch Accredited Installer, we can offer you payment options to help with the cost of your boiler and installation. We work with a UK leading lender, who are experts in providing finance and flexible payments to millions of homeowners across the UK.

Representative Example | 13.9% APR interest bearing credit

120 MONTHS	Cash price	£1,600
	Deposit	£500
	Total amount of credit	£1,100
	Term	120 months
	120 Monthly payments	£14.78
	APR	13.9%
	Fixed rate of Interest	13.9%
	Total amount payable	£2,273.60
	Total charge for credit	£673.60

Please note: Interest rates correct as of October 2024

YOUR HEATING PACKAGE

Create your personalised heating package by handpicking the essential products tailored to your needs. Should you have any questions, we are here to help.



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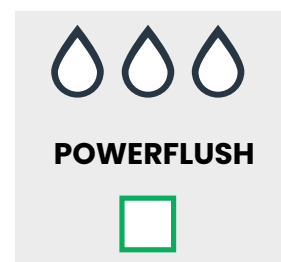
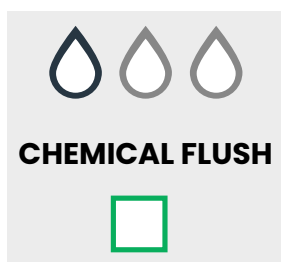
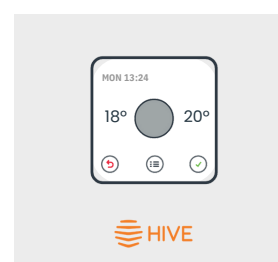
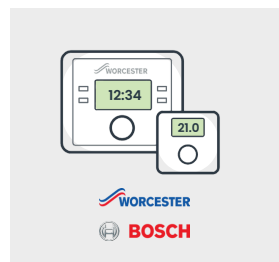
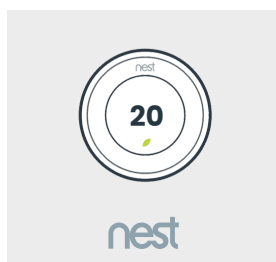
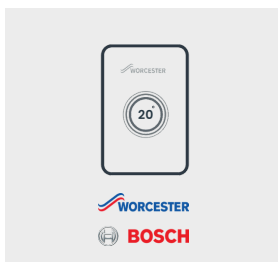
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Additional Comments:

OUR SERVICES

We offer a wide range of heating services, and we have showcased some of these below.

Locally, we are recognised to be your go-to company for all your home heating requirements.

We research our local market to ensure our pricing remains competitive but will always strive for quality. In addition, all our engineers are Gas Safe registered, providing complete peace of mind. We are a Worcester Bosch accredited installer with fantastic customer reviews on Google and Which? Trusted trader.

Boiler Servicing

Annual servicing will ensure that your boiler runs efficiently and safely for the year ahead and minimises the risk of breakdowns, thus increasing the boiler's lifespan. It also validates any manufacturer's warranty or guarantees for the appliance. More importantly, it ensures that you and your family are safe. Gas safety is paramount, and an annual boiler service will ensure that any problems are identified before accidents occur.



Boiler Repairs

We have a first-time fix rate of 75%, and if parts are required, we can usually source these for the next working day if we need parts we don't hold in our fully stocked vans. We can provide this efficient service because we have a great working relationship with multiple manufacturers and suppliers who understand our customer's needs and share our vision for an efficient, high-level service.



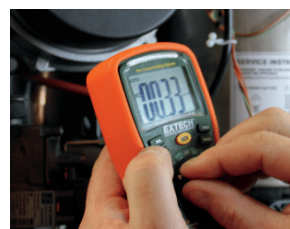
Air Source Heat Pumps

Air-source heat pumps harness heat from the surrounding air outside the residence, while ground-source draws warmth from subterranean depths via buried conduits. A key benefit of heat pumps lies in their remarkable energy efficiency, generating more heat output than the electricity they consume. This efficiency translates into reduced heating expenses and carbon emissions into the environment, rendering heat pumps an environmentally sustainable choice for any conscientious homeowner or business.



Landlord Gas Safety

We understand the paramount importance of compliance and safety. That's why at J.Shipley Heating Services, we offer comprehensive services backed by our accreditation from Worcester Bosch and the fact that we are also Gas Safe registered. With our rigorous standards and attention to detail, you can trust us to carry out thorough inspections and provide you with the necessary certification to meet regulatory requirements.





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